



Dear Doctor:

Just as Medical Protective provides aggressive defense service when liability issues threaten our doctors, we also want to help doctors prevent potential claims before they can occur. For this reason, we announce our risk management seminar, *The Less-Than-Perfect Doctor-Patient Relationship: Case Studies & Tips*. Doctors who participate in this seminar and successfully complete its accompanying home study course test can earn **a five percent premium credit** on their next three policy renewals. In addition, the combined elements of the program provide up to 8.5 CME credits. See the enclosed brochure for further details regarding course content, CME credits, and premium credit. Programs fill quickly and pre-registration is required, so make your reservation as soon as possible. Visit our website at www.medpro.com to view the national seminar schedule.

Unable to attend a hotel-based seminar? Medical Protective also offers independent learning programs that allow doctors to select the timing and location of their study sessions. These independent programs also enable doctors to earn CMEs and a premium credit.

- Internet-based programs: Visit www.medpro.com to review and purchase any of a number of on-line risk management programs. To access most on-line courses, you must first complete a simple registration process by clicking the "Register" link on the site. Once you have registered, scroll down to the box labeled "In the Risk Management Academy" and select "Online Courses." (Additional emergency medicine and obstetric specialty-specific courses can be accessed by clicking on "Physicians" under the "Coverages & Applications" heading; click on "Solutions" under the "Why MedPro?" heading on the new page that opens, before logging into the site.)
- Risk management texts: Many of the risk management programs are also available in printed texts. For further information about the topics available or to obtain a textbook order form, ask for a member of your Medical Protective Customer Service Team at (800) 4MEDPRO or contact your local independent agent.

Take advantage of the opportunity to reduce liability risk, while saving money on your premium and earning CMEs. We'd rather have you learn how good we are at preventing lawsuits -- than to find out how good we are at defending them! For any inquiries related to the seminars, home study courses, premium credits or CE credits, please contact a Customer Service Representative at (800) 4MEDPRO or your local agent.

Sincerely,

Theresa N. Essick
Clinical Risk Management Leader

Enclosures

*Premium credit eligibility and amount subject to state insurance filings and policy type.
Completion of a risk management course does not imply or guarantee renewal.

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